

W-02514A-14-0343



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Arizona Corporation Commiss

ORIGINAL

Utilities Complaint Form

Investigator: Deborah Reagan

Phone: <<< REDACTED >>>

Completion Date: 8/20/2015 10:46 AM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 124077

Opinion Codes:

Opinion Date: 8/20/2015 10:41 AM

Rate Case Items - Opposed

First Name: John R.

Last Name: Jiampetti

Account Name: John R. Jiampetti

Street Address: <<< REDACTED >>>

City: Green Valley

State: AZ

Zip Code: 85614

<<< REDACTED >>>

Company: Quail Creek Water Co., Inc.

Division: Water

Steve Soriano

<<< REDACTED >>>

<<< REDACTED >>>

Nature Of Opinion:

Docket Number: W-02514A-14-0343

Docket Position: Against

Customer sent the following -

I am the owner of a home at the above address. I and my wife are extremely upset with the decision by the Quail Creek Water CO. to raise rates on my home solely based on the 1" water meter why am I paying more for water with a 1" meter but those with a 5/8" meter are paying less. Rates should be based solely and only on the rate of water consumption!! In the 2 1/2 yrs my wife and I have owned the house, we have only occupied the house a total of "47" days!!! So how does the size of the meter justify us paying more? Plain and simple "it doesn't" A home with a 5/8" meter has the same type of faucets/ shower heads/ toilets as my home and more than likely the same number of occupants. "Two". Let me remind you, this is a retirement community. No children just my wife and myself. Please take my complaints under consideration.

Thank you,

John R. Jiampetti

Arizona Corporation Commission

DOCKETED

AUG 20 2015

DOCKETED BY

RJM

2015 AUG 20 PM 2 37

AZ CORP COMMISSION
DOCKET CONTROL
RECEIVED

Notes:

Date:

User:

Submitted By:

Note Type:

W-02514A-14-0343

Arizona Corporation Commission

Utilities Complaint Form

8/20/2015

Deborah Reagan

Email

Investigation

Comments entered for the record and filed with Docket Control.
